

PATIENT PORTAL

Patient - Centered Platform for Patient Satisfaction

TSG's web-based intelligent, integrated and personalized communication strategy and solution facilitates and speeds up the patient care processes between patients and physicians/hospital.

Our Portal is certified as an **EHR Module** by the **Certification Commission for Health Information Technology (CCHIT®)**, an **ONC-ATCB certified**, which will empower your hospital to achieve the ARRA requirements for Meaningful Use.

This personalized communication tool helps hospitals engage patients and families in their care by authorizing them to securely view, download and transmit their health information and send secure messages, as required by Meaningful Use.

It also allows Eligible Providers and Eligible Hospitals to send patient-specific educational materials to patients, in accordance with Meaningful Use Stage 1 and Stage 2 objectives.

Benefits

- Save thousands using our consolidated billing statement (hospital and clinic)
- **Online Bill Payments** - Faster and more efficient than self pay collection and posting of cash
- **Online Bill View** - View current and past online hospital bills - reducing patient calls and staff cost
- Multilingual
- Medication refill request
- Patients can Pre-register and Pre-admit
- Kiosk-based services for various healthcare information
- Portal supports bi-directional, real-time integration with a healthcare organization's scheduling system; so patients have the ultimate convenience of directly scheduling and managing their own appointments
- Enhance communication between patients and physicians
- Provide physician and office details to patients at the time of physician selection—at their fingertips
- Access the system with any browser and mobile device such as Android, iPhone, iPad etc.
- Education and research— Provide continuing education for consumers, patients, and clinical staff
- Patients can communicate with caregivers through two-way secured messaging
- Patients can see their medical records online in a safe and secure manner
- Provides patients with hands-on health promotion and preventive tools
- Links all clinical, financial, and demographic data from various IT Systems to facilitate patient needs
- Request for appointments via the web rather than waiting on the phone
- TSG offers **Direct Connect** under **Meaningful Use Stage II** which allows clients to transmit downloaded C-CDA files directly and connect to other hospitals and providers at a community, regional and state-wide level to exchange PHI in a live environment and facilitate proficient referrals



Let TSG to help you meet Patient Centric Meaningful Use Objectives

- Patients are able to request amendments §170.314(d)(4) to their records
- Instantly obtain a human-readable electronic copy of their health information §170.314(e)(1), including diagnostic test results, problem list, medication list and medication allergy list
- Timely access to their electronic health information
- Communicate with clinical staff regarding their record
- Provide patients with clinical summaries for each office visit
- Ability to record patient demographics and family health history
- Generate and transmit permissible discharge prescriptions electronically (eRx)
- Receive Patient care reminders for appointments, medication and more
- Ability to view radiology image results §170.314(a)(12)
- Resources for patient education §170.314(a)(15)
- Audit reports §170.314(d)(3)
- Secure messaging ability to communicate with care givers §170.314(e)(3)

**This The Shams Group product has been tested and certified under the Drummond Group's Electronic Health Records Office of the National Coordinator Authorized Certification Body (ONC-ACB) program as a 2014 Edition Modular Inpatient Electronic Health Record (EHR). Read the full statement here.*

<http://shamsgroup.com/wp-content/uploads/2015/04/TSG-MU-Certification.pdf>

Easy Bill Pay

BILL PAY

Patient Information

Name	Patricia Ruth	SSN Number	XXX-XX-XXXX	Age/Sex	52/M
Address1		Address2			
City	TYLER	State	TX	Zip	
Business Tel		Home Tel			
Family Dr		Primary Care Dr			

Account Number	Start Date	End Date	Service Location	Primary Insurance	Billed Amount	Patient Balance	Agree To Pay	Pending
V0000131117	2005-03-27 00:00:00	2005-03-23 00:00:00	FAMILY PRACTICE CLINIC		172.00	172.00	172.00	172.00
V0000200049	2005-04-04 00:00:00	2005-04-11 00:00:00	FAMILY PRACTICE CLINIC		525.00	525.00	525.00	525.00
PR0000005791	2005-05-28 00:00:00	2005-06-07 00:00:00	PULMONARY CLINIC	MEDICARE A & B	31339.18	31339.18	31339.18	31339.18
V00005164710	2005-10-27 00:00:00	2005-10-23 00:00:00	EMERGENCY ROOM		2170.50	2170.50	2170.50	2170.50
V00000118003	2005-12-15 00:00:00	2005-12-23 00:00:00	REHABILITATION SERVICES		170.00	170.00	170.00	170.00
V0000091899	2005-12-30 00:00:00	2005-12-31 00:00:00	FAMILY PRACTICE CLINIC		254.00	254.00	254.00	254.00
Total Amount					34539.18	34539.18	34539.18	34539.18

Pay Now Re-Calculate Show all accounts including zero balance.

- Generate revenue by easy bill pay
- Displays detailed bill summary
- Patients have the ability to determine payment plan

Medication Management

- Manage your medication by inputting the correct Medication Dosage for caregivers.

Current Medications

Last 3 Months

Add New Medication

Drug Name	Dose	Route	Frequency	Schedule	Start Date	Stop Date	Refills	Comments
ATEENOLOL	20 MG	PO		SCH	10/12/2012			
FUROSEMIDE	40 MG	PO		SCH	10/12/2012			
GABAPENTIN	100 MG	PO		SCH	10/12/2012			
INSULIN ASPARTAN/INSULIN ASPARTAN HI	44 UNITS	SQ		SCH	10/12/2012			
LACTULOSE 300M15M	30 ML	PO		SCH	10/12/2012			
OMEPRAZOLE	20 MG	PO		SCH	10/12/2012			
TYLENOL	500MG	PO	4	SCH	05/10/2012	05/10/2012	0	

1/1 10

Edit Med

Drug Name: TYLENOL

Dose: 500MG Route: PO

Frequency: 4 Schedule: SCH

Start Date: 05/10/2012 Stop Date: 05/10/2012

Refills: 0 Comments:

Save Clear

Patient Visit History

Patient Visit History

Name: STOUT, PATRICIA RUTH Unit Number: M000019951 DOB: 08/25/1933 Sex: F Patient Visit History has 80 record(s).

Visit History

Account No.	Type	Age	Adm Date	Diagnosis	LAB	RAD	RPT	MED	Alerts
V15707980	IN	55	11/12/2007		⚠		⚠	⚠	⚠
V15851987	IN	73	10/05/2007		⚠		⚠	⚠	
V14631436	RCR	73	12/07/2006		⚠		⚠	⚠	⚠
V14656508	IN	73	12/06/2006		⚠		⚠	⚠	
V14272926	RCH	73	11/29/2006		⚠		⚠	⚠	
V14814163	IN	73	09/27/2006		⚠		⚠	⚠	
V14226732	RCR	72	08/14/2006		⚠		⚠	⚠	
V14209627	CLI	72	08/12/2006	SEPTICEMIA NOS					
V13881800	RCR	72	07/24/2006		⚠		⚠	⚠	
V14143952	CLI	72	07/05/2006						

1/8 10

- With one click you may review your consolidated patient health record