



# Credit Card Integration (ezPay)



THE SHAMS GROUP

**Microsoft**  
**GOLD CERTIFIED**  
*Partner*



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# About The Shams Group

**Established in 1989 – International firm with operations in USA, Canada, Asia and Middle East**

**Customers Served - 400+ healthcare organizations worldwide**

## **Core Competencies**

Consulting Services - Best practice solutions for:

- EHR augmentation services
- Mobile strategy for healthcare delivery system
- Transforming organizations using Lean Management and IT automation

# About The Shams Group (cont'd)

## **TSG Award Winning Products**

- Web-based dictation/Transcription/Speech recognition
- Object-based document imaging and content management
- Data warehousing and business intelligence Solutions
- Portal technology to creating community based records

# ezPay Overview

ezPay is an application that seamlessly integrates credit card payment processing directly into your EHR billing and accounts receivables modules.

With one click our solution...

- Allows patients to process and electronically sign a payment transaction
- Automatically posts payment transactions back into your billing system.

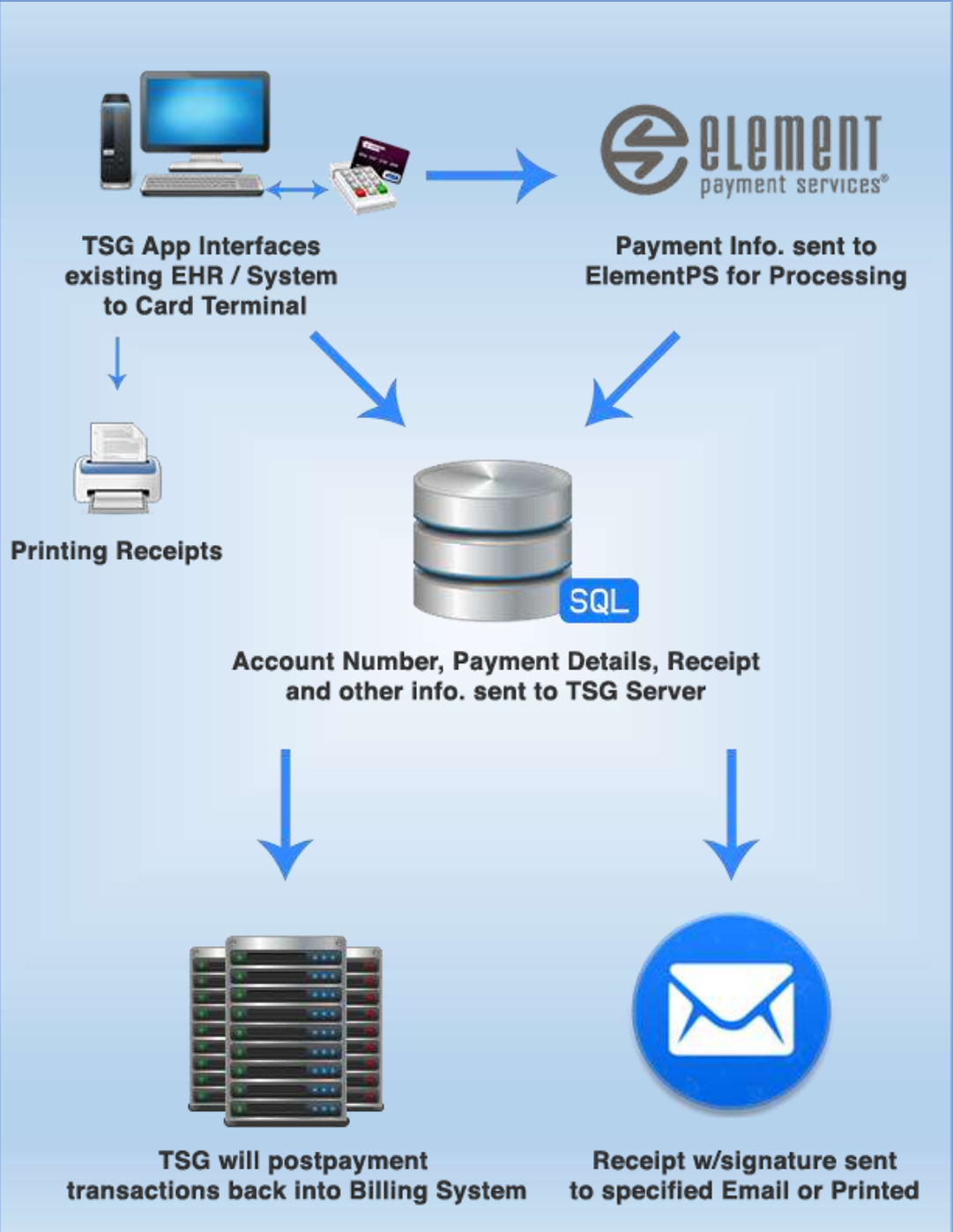
# Features & Benefits

## Features

- Reading Custom Payment Amount from EHR
- Payment processing w/ E-signature & EMV compatibility
- Receipt emailing, printing & posting
- Payment posting & Integration back into EHR

## Benefits

- With one click from your staff, allow the patient to process and electronically sign a payment transaction
- Automated posting of payments back into your EHR / billing system
- Automated emailing and printing of receipts for both hospital and patient
- Option to send receipt to patient or guarantor and integrate into document imaging system



# Workflow

- **Payment Capture During Admission**
- Staff enters payment amount into current system during admission
- Patient swipes card at credit card terminal
- Receipt emailed, printed and/or posted to document imaging system
- Payment posted into billing system

## **Business Office / Over the Phone Payment Capture**

- Staff enters payment amount into current system
- Staff keys in at credit card terminal
- Receipt emailed, printed and/or posted to document imaging system
- Payment posted back into billing system



# FAQ

Q: Could you talk a bit more on the integration? How the card reader talks to Meditech and how the payments are sent back?

We have created a desktop app called ezPay, which enables the card reader to retrieve information from your current EHR and billing system

We build interfaces, with complex business logic, which post all payment transactions back into the billing system.

Q: Does my billing staff need to open and close the batch drawers for your solution to work?

No, our solution will manage those steps with automation.

Q: Can ezPay work for systems outside of Meditech?

Yes. We would be happy to discuss this in more detail on a discovery call.

Q: Is the email HIPAA compliant?

Yes

# FAQ

Q: Is there an option for patients to pay their bills online, and it will automatically post it back to into our EHR?

Yes, this is a separate product we offer.

Q: What kinds of processing fees do you charge with your solution?

Our partner ElementPS charges standard fees for all processing, and have a “meet or beat” pricing guarantee.

Q: What is the typical timeline for installing the solution?

60-90 days

Q: Is there an option to post payments immediately back to into our billing system for particular workflows? Instead of batching?

Yes, this option is available if requested.

Q: Would I have the option of closing the cash drawer at a specific time during the day or is that only available at the end of the day?

Yes, we work with you to define these business rules and build them into our interface logic.

# FAQ

Q: Is there an option for my staff to process the payment via a portal, or do they have to enter onto a credit card terminal?

Yes, there is an option for your staff to use the “Virtual Terminal” to process payments via an online portal. Card information may also be manually keyed into the card terminals to process a payment.

Q: Where is the money deposited?

Your organization will setup a Merchant Account with ElementPS.

Q: Does ezPay work with Meditech Magic?

Yes, our solution can work with all platforms and versions of Meditech

Q: Are the credit card readers set up for EMV chip technology?

Yes, our partner does offer EMV enabled credit card readers – however they are finishing their certification for EMV. This function should be LIVE very soon.

Q: How does this process integrate with online payments made through our website?

Our standard solution does not – however, we would be open to discussing the possibility.

# Contact Us

To learn more about our Credit Card Integration (ezPay) or to arrange a product demonstration:

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