

PATIENT PORTAL

Patient - Centered Platform for Patient Satisfaction

TSG's web-based intelligent, integrated and personalized communication strategy and solution facilitates and speeds up the patient care processes between patients and physicians/hospital.

Our Portal is certified as an **EHR Module** by the **Certification Commission for Health Information Technology (CCHIT®)**, an **ONC-ATCB certified**, which will empower your hospital to achieve the ARRA requirements for Promoting Interoperability (PI).

This personalized communication tool helps hospitals engage patients and families in their care by authorizing them to securely view, download and transmit their health information and send secure messages, as required by Promoting Interoperability (PI).

It also allows Eligible Providers and Eligible Hospitals to send patient-specific educational materials to patients, in accordance with Promoting Interoperability (PI) objectives.

Benefits

- Save thousands using our consolidated billing statement (hospital and clinic)
- **Online Bill Payments** - Faster and more efficient than self pay collection and posting of cash
- **Online Bill View** - View current and past online hospital bills - reducing patient calls and staff cost
- Multilingual
- Medication refill request
- Patients can Pre-register and Pre-admit
- Kiosk-based services for various healthcare information
- Portal supports bi-directional, real-time integration with a healthcare organization's scheduling system; so patients have the ultimate convenience of directly scheduling and managing their own appointments
- Enhance communication between patients and physicians
- Provide physician and office details to patients at the time of physician selection—at their fingertips
- Access the system with any browser and mobile device such as Android, iPhone, iPad etc.
- Education and research— Provide continuing education for consumers, patients, and clinical staff
- Patients can communicate with caregivers through two-way secured messaging
- Patients can see their medical records online in a safe and secure manner
- Provides patients with hands-on health promotion and preventive tools
- Links all clinical, financial, and demographic data from various IT Systems to facilitate patient needs
- Request for appointments via the web rather than waiting on the phone
- TSG offers **Direct Connect** under **Promoting Interoperability (PI)** which allows clients to transmit downloaded C-CDA files directly and connect to other hospitals and providers at a community, regional and state-wide level to exchange PHI in a live environment and facilitate proficient referrals



Let TSG to help you meet Patient Centric Promoting Interoperability (PI) Objectives

- Patients are able to request amendments §170.314(d)(4) to their records
- Instantly obtain a human-readable electronic copy of their health information §170.314(e)(1), including diagnostic test results, problem list, medication list and medication allergy list
- Timely access to their electronic health information
- Communicate with clinical staff regarding their record
- Provide patients with clinical summaries for each office visit
- Ability to record patient demographics and family health history
- Generate and transmit permissible discharge prescriptions electronically (eRx)
- Receive Patient care reminders for appointments, medication and more
- Ability to view radiology image results §170.314(a)(12)
- Resources for patient education §170.314(a)(15)
- Audit reports §170.314(d)(3)
- Secure messaging ability to communicate with care givers §170.314(e)(3)

**This The Shams Group product has been tested and certified under the Drummond Group's Electronic Health Records Office of the National Coordinator Authorized Certification Body (ONC-ACB) program as a 2014 Edition Modular Inpatient Electronic Health Record (EHR). Read the full statement here.*

<http://shamsgroup.com/wp-content/uploads/2015/04/TSG-MU-Certification.pdf>

Easy Bill Pay

BILL PAY

Patient Information

| | | | | | |
|--------------|---------------|-----------------|-------------|---------|------|
| Name | Patricia Ruth | SSN Number | XXX-XX-XXXX | Age/Sex | 52/M |
| Address1 | | Address2 | | | |
| City | TYLER | State | TX | Zip | |
| Business Tel | | Home Tel | | | |
| Family Dr | | Primary Care Dr | | | |

| Account Number | Start Date | End Date | Service/Location | Primary Insurance | Billed Amount | Patient Balance | Agree To Pay | Pending |
|---------------------|---------------------|---------------------|-------------------------|-------------------|-----------------|-----------------|-----------------|-----------------|
| V0000131117 | 2005-03-22 00:00:00 | 2005-03-23 00:00:00 | FAMILY PRACTICE CLINIC | | 172.00 | 172.00 | 172.00 | 172.00 |
| V0000200049 | 2005-04-04 00:00:00 | 2005-04-11 00:00:00 | FAMILY PRACTICE CLINIC | | 525.00 | 525.00 | 525.00 | 525.00 |
| PR0000005791 | 2005-05-28 00:00:00 | 2005-06-02 00:00:00 | PULMONARY CLINIC | MEDICARE A & B | 31339.18 | 31339.18 | 31339.18 | 31339.18 |
| V00005194710 | 2005-10-21 00:00:00 | 2005-10-23 00:00:00 | EMERGENCY ROOM | | 2170.50 | 2170.50 | 2170.50 | 2170.50 |
| V00000118003 | 2005-12-15 00:00:00 | 2005-12-23 00:00:00 | REHABILITATION SERVICES | | 170.00 | 170.00 | 170.00 | 170.00 |
| V0000091899 | 2005-12-30 00:00:00 | 2005-12-31 00:00:00 | FAMILY PRACTICE CLINIC | | 254.00 | 254.00 | 254.00 | 254.00 |
| Total Amount | | | | | 34539.18 | 34539.18 | 34539.18 | 34539.18 |

Show all accounts including zero balance.

- Generate revenue by easy bill pay
- Displays detailed bill summary
- Patients have the ability to determine payment plan

Medication Management

- Manage your medication by inputting the correct Medication Dosage for caregivers.

CURRENT MEDICATIONS

| Drug Name | Dose | Route | Frequency | Schedule | Start Date | Stop Date | Refills | Comments |
|------------------------------------|----------|-------|-----------|----------|------------|------------|---------|----------|
| ATEREOLOL | 25 MG | PO | | SCH | 10/12/2012 | | | |
| FUROSEMIDE | 40 MG | PO | | SCH | 10/12/2012 | | | |
| GABAPENTIN | 100 MG | PO | | SCH | 10/12/2012 | | | |
| INSULIN ASPARTAN/INSULIN ASPART HR | 44 UNITS | SQ | | SCH | 10/12/2012 | | | |
| LACTULOSE 300M15M | 30 ML | PO | | SCH | 10/12/2012 | | | |
| OMEPRAZOLE | 20 MG | PO | | SCH | 10/12/2012 | | | |
| TYLENOL | 500MG | PO | 4 | SCH | 05/10/2012 | 05/10/2012 | 0 | |

Drug Name:
 Dose: Route:
 Frequency: Schedule:
 Start Date: Stop Date:
 Refills: Comments:

Patient Visit History

Patient Visit History

Name: STOUT, PATRICIA RUTH Unit Number: M000019351 DOB: 08/25/1933 Sex: F Patient Visit History has 80 record(s).

| Visit History | Account No. | Type | Age | Adm Date | Diagnosis | LAB | RAD | RPT | MED | Alerts |
|---|-------------|------|-----|------------|----------------|-----|-----|-----|-----|--------|
| <input type="button" value="Lab Results"/> | V15797980 | IN | 55 | 11/12/2007 | | | | | | |
| <input type="button" value="Radiology"/> | V15851987 | IN | 73 | 10/05/2007 | | | | | | |
| <input type="button" value="Report"/> | V14631436 | RCR | 73 | 12/07/2006 | | | | | | |
| <input type="button" value="Med"/> | V14656508 | IN | 73 | 12/06/2006 | | | | | | |
| <input type="button" value="Alerts"/> | V14272926 | RCH | 73 | 11/29/2006 | | | | | | |
| <input type="button" value="Allergies"/> | V14814163 | IN | 73 | 09/27/2006 | | | | | | |
| <input type="button" value="Problem List"/> | V14226732 | RCR | 72 | 09/14/2006 | | | | | | |
| <input type="button" value="Discharge Instructions"/> | V14209627 | CLI | 72 | 08/12/2006 | SEPTICEMIA NOS | | | | | |
| | V13881800 | RCR | 72 | 07/24/2006 | | | | | | |
| | V14143952 | CLI | 72 | 07/05/2006 | | | | | | |

- With one click you may review your consolidated patient health record