



Mobile Solutions

ezDictate - Smartphone/Tablet dictation app

Eliminate costs of handheld recorders and empower Clinicians to dictate using their smartphones. Turn your smartphone into a dictating solution. The application allows Clinicians to dictate on their iOS/Android mobile devices and send dictated voice files to any Vendor transcription system or send dictations to your typists on the go.

ezWorkflow - Self-Service Kiosk

Save money by transforming all current paper based data collection into a forms automation solution. TSG's multilingual Self-Service Forms application is a highly configurable application that allows data display and collection workflows be built using components like forms, tables, video, picture acquisition, electronic signatures, payment collection, wayfinding and more. This eco system allows your IT to create/configure device agnostic workflow applications for Way Finding, Conducting Survey, Check-in, Task lists, Forms data collection and more.

PatientCheckIn - Patient Check-in & Registration Kiosk

Enhance your patient's experience, decreases wait times, and streamline your registration workflow. This multilingual solution offers Kiosk tablet, smartphone or desktop user experience and is device agnostic. It features scheduling, pre-registration, check in, capture demographics and insurance information, data error detection, electronic forms with E-signature as well as payment collection. Our Kiosk solution is currently live at healthcare facilities, integrated with EHR, and delivering a 70% reduction in patient wait times, as well as 90% solution adoption by see-and-treat patients.

HRapp - HR Employee App

Increase employment engagement, reach your employees with our employee app with easy access to corporate information and workplace tools. HR will see reduction in costs of mailing documents to employees (W2, 1099, pay stubs) and reduce employee inquiry calls to HR. HR professionals have to deal with enormous amounts of data related to employee records, paper correspondence between HR and employees. This branded app for your organization will enable employees to receive notifications, access information such as payment stubs, W-2, Policies, Benefits and Schedules and more all from their mobile device.



PI - Promoting Interoperability

Achieve compliance with a strategic perspective. We provide a variety of PI consulting solutions to assist you in achieving the objectives of your compliance program, including:

- Assessment/PI audit
- Business process improvement services
- C-CDA and QRDA file configuration
- Mapping of LONIC and SNOMED Codes
- Security Risk Analysis



Revenue Cycle Solutions

ezPay - Credit Card Payment Process Solution

Save time and money by automating manual tasks related to Credit Card (CC) information logging and reconciliation.

This solution allows:

- Process CC via a swipe or entry - EMV compatibility
- E-signature & Email signed receipts
- Integrates payment received directly into your billing and accounts application
- Automatic archiving of CC receipts to your document archiving system
- Automated reconciliation of each payment with your billing and accounting system, Merchant transaction statement and the merchant deposit in the bank.

ezCheckDeposit - Check Deposit/Processing Solution

Save time and money by automating manual tasks related to Check deposits, logging and reconciliation. Checks are deposited /cleared without visiting the bank.

This solution allows:

- Scanning of checks using any scanner into this application
- Integrates payment received directly into your billing and accounts application
- Sends electronic deposits automatically to bank
- Automatic archiving of check image into your document archiving system
- Automated reconciliation of checks received with your billing and accounting system, electronically deposited and clearance or deposit in the bank.

RCMTech - Revenue Cycle Management Technology Solution

Improve your workforce efficiency, capture more revenue, maximize POS collections and prevent registration errors that result in unnecessary denials downstream. Our RCM Technology and Software Solutions for hospitals, medical practices and ambulatory organizations help prevent errors and identify improvement opportunities across the revenue cycle, reducing denials and improving your financial health. The solution provides deficiency worklists to perform Preauthorization/Precertification for schedule visits as well as includes real-time eligibility for walk-in/ED patients and includes:

- Ability to collect necessary data on the patient's account prior to admit/procedure
- Automated eligibility checking and insurance verification
- Procedure authorizations
- Patient payment estimation
- Automated patient data error detection
- Business Analytics

Business Intelligence/EDW/Downtime

GalaxyEDW - Enterprise-wide Data Warehouse

An enterprise-wide Data Warehouse that makes access to information as efficient as possible and business ready, provides Business intelligence/analytic and reporting possible by consolidating disparate Vendor data into a single EDW. Data is harder to analyze when it is fragmented and/or is stored in multiple areas. Our (EDW) extracts, loads, transforms and consolidates data from multiple sources, giving the right people access to the right information so that they can take necessary action. The solution enables your organization to conceptualize, design & build the EDW to act as a central repository of integrated data from one or more disparate source systems.

eMillennium - Business Intelligence over your data

Provides immediate statistical and detail information from your EDW for Executives, Service line managers and analysts. Retrieve and display financial, clinical and non-clinical statistical information from a wide variety of critical sources data in your EDW. Data is broken down into valuable segments, providing rapid discovery of various win/loss situations.

EHRView-EHR, Legacy & Downtime Data Viewer

Save money from paying for legacy data conversion costs, be prepared for planned or unplanned downtime, Boost Data Accessibility & Compliance and provide One patient chart to your Clinician with consolidated information from disparate EHR solutions. Our browser-based viewing application includes fast and easy access to view clinical, operational, and financial data enterprise-wide from any EHR or financial solution.

BullsEye Metrics - A simple to use cost effective power BI

Go from data to insights in minutes. Any data, any way, anywhere all in one view. Contact us to start with a free evaluation. This solution aims to provide interactive visualizations and business intelligence capabilities with an interface simple enough for end users to create their own reports and dashboards. In addition, the Business Intelligence services comes with hundreds of pre-built dashboards including Security Access audit/management, final billed patient analysis, ER patient analysis, marketing analysis, meaningful use compliance, financial reconciliation and many more.



Microsoft Product Services

Achieve success with your transition to Microsoft Office 365 and Azure. TSG is a Microsoft Certified Gold Partner since its inception in 2000. As a Microsoft Gold-Certified partner TSG has a working relationship with Microsoft and has earned the highest standards of Microsoft's widely-recognized partnership program. All TSG staff are certified on all Microsoft technologies to enable TSG achieve this certification. TSG has used our knowledge and relationship with Microsoft to digitally transformed many organizations for:

- Microsoft Office 365 configuration, migration and deployment
- Microsoft Azure Virtualization Deployment/Migration
- Microsoft Dynamics 365 application development
- Microsoft SharePoint deployment, configuration and programming



E-HIM Solutions

Galactica - Enterprise-Wide Document Imaging & Archiving Portal

Save money and improve productivity by eliminating paper for any department in your organization. This solution enables document scanning, bar code recognition or OCR auto indexing, and digital capture of paper documents, including capture of electronic documents of unlimited file types from any and all systems. Create a paperless environment for clinical records, revenue cycle, accounts payable, materials management/warehouse, human resources, cancer center, transplant center, heart institute, Clinics and other workflows across the healthcare enterprise.

eTranscriptor - Dictation & Transcription Solution

Dictation Solutions for every need. Dictation & Transcription Portal handles all dictation & transcription needs for your Clinicians and Transcribers. Customize how you route, transcribe and store your audio assets by automating them in workflow solutions. We support analog, smartphone or desktop dictations and voice to text recognition.

ROI - Release of Information and accounting of disclosure solution

Reduces risks of Improper disclosure of Protected Health Information (PHI) which is costly to an organization's bottom line as well as its reputation. Our ROI mitigates risk by incorporating various quality assurance checks into our Release of Information software. It enables hospitals to expedite, track and audit the release of protected health information (PHI), otherwise known as release of information (ROI), in-house by digitizing requests for patient information and managing all requests for information from a centralized inbox using workflow technology to route the request to the appropriate resource. This turns a typically labor-intensive and costly function into one that generates revenue and allows the release of patient health information in a timely, complete and confidential manner. With the comprehensive security controls you can be confident that patient information is secure and management reports are just a "click" away. The flexible billing system allows for billing by type of request with each request type having its own set of rates. With the integration to any archiving solution or with an option of an integrated document scanning component you have the perfect solution to long-term document storage and retrieval.



Enterprise-wide SaaS Fax Solution

ezDocflow-Enterprise-wide Document management/flow solution

Save costs of physical fax machines and maintenance; track every document that flows in and out of your enterprise; improve efficiency by automating document in/out flow and distribution. This solution is an enterprise-wide document workflow solution that allows organizations to automate the inbound and outbound document flow, distribution, faxing, email and printing. Documents flow from the outside via fax machines, interface engines, paper mailed or delivered), from in-house users or any in-house software application. Provides OCR text recognition and rules engine to automate distribution to recipients. Enables software based fax machines for inbound and outbound faxing needs. Documents received can be automatically integrated with your archiving system. Allows configurations of workflows which are execution and automation of business processes where tasks, information or documents are passed from one participant to another for action, according to a set of procedural rules.



Integration

Eliminate duplicate data entry and make data flow between your disparate applications. TSG has performed integration projects using HL7 (all versions), FHIR, EDI, SQL to SQL, XML, file exports, and Scripting into legacy systems. For MEDITECH Client Server or Magic EHR, any required interfaces are exclusively provided by TSG without any additional services from EHR Vendor.

- Direct Exchange for Promoting Interoperability
- IHE
- Empower
- Meditech C/S, magic, 6.0
- NextGen
- BlueChip
- PACs
- TrakCare
- Pyxis
- Kronos
- Quadramed
- MedHost
- Valco (Hyland)
- Meditech to:
 - Trendstar
 - Cerner
 - Allscripts
 - Siemens
 - Chartmaxx
 - Soarian
 - McKesson



Services

Transcription Outsourcing

Save \$\$\$ on your transcription costs. TSG provides 24/7 dictation and transcription services with full EHR integration. Track your entire transcription workflow using our intuitive web-based management software.

Custom Programming Services

Let TSG create your custom reports and applications. TSG has seasoned programmers with experience across various platforms, such as Microsoft, iOS, Android, HTML5, and more, as well as deep domain knowledge of healthcare. We have built, tested and deployed many custom desktop, portal and mobile workflow applications for our Clients as per their specifications.

EHR Implementation & Integration Services

Save \$\$\$ during your EHR Implementation while ensuring no impact on financials due to go live. Our consultants bring best practices and guidance necessary for implementation of an EHR. We provide services in the areas of process improvement, application optimization, and PMO as a part of any given project. We can perform and assist with the integration of various systems, implementation of software solutions, and ensure a seamless integrated environment as the result of the project.

SmartEDI - AP/MM Automation

Enhance your current AP/MM workflow by auto-handling data inconsistencies. TSG's middleware that can automate and improve your current supply chain automation workflow/solutions by detecting, correcting and eliminating all non-standard data elements that may occur during EDI message Automation with different suppliers. We automate handling of uninvited Invoices, paper/emailed invoice to EDI, incorrect PO references, Cancelled PO Invoices, Refund invoices, Item dictionary updates, de-activate not in use items and vendors, item discrepancy detection etc. Our automation eliminates manual data entry being done to process purchase orders, shipment receiving, warehouse automation. We also automate payments to vendor via ACH, Credit card or Checks and provide auto-reconciliation of payments with bank records.

SQL Support/DBA

Rent a DBA, SQL Programmer when needed. Leverage the collective knowledge, skills, and experience of our team of professionals in all aspects of SQL Server and MEDITECH. Improve SQL Server performance and data integrity. These services include SQL data reporting, Query optimization, SQL Server optimization, SQL Server upgrades, SQL Server administration and management, SQL performance and health monitoring and more.

Overflow Helpdesk/Technical Support/Call Center Services

Increase Employee productivity by solving End users issues 24X7X365. TSG offers around-the-clock support for Call Center, Technical Support and Helpdesk operations. These services can be completely done by TSG staff, hybrid partnership with hospital IT staff, or they can be done on-need basis during weekends, nights, holidays or whenever needed. Services can include taking end user support calls and routing to appropriate resources, remote help desk/technical support for issue resolution, performing schedule operations tasks, data center server/network/SQL Server health and performance monitoring and more.

Meditech DR Monitoring

Ensures that your MEDITECH DR is always up to date and has correct data. This service maintains the health and value of your existing Data Repository (DR) application. The transfer of data into the DR system at both high and low levels are monitored and updated continuously.