



THE SHAMS GROUP

INNOVATE • PROTECT • EVOLVE

A Leader in Health IT Solutions Here to Serve You

Since 1989, we've serviced over 400 hospitals and health systems worldwide, celebrated several marks of excellence, and extended our operations to include the U.S. and Canada. We couldn't have achieved this without our clients. That's why our mission is to continue helping hospitals and health systems navigate the ever-changing health IT landscape with adaptable solutions and a team of dedicated IT professionals. Our promise is to provide our driven clients with quality partnership, 24/7 support, and trustworthy guidance. We know managing your enterprise's IT infrastructure can be overwhelming, but we believe by working together, it doesn't have to be.

Get in Touch!

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EHR SOLUTIONS

Quality partnership, Success for everyone

EHR Consulting

Keep project timelines on track and ensure you get the most out of your EHR investment.

EHR Selection & Implementation

Quality partnership and full collaboration to ensure your EHR project is a success for everyone.

EHR Legacy Data Management

Take control of your legacy data and maintain effortless accessibility.

EHR Conversion

Replace your EHR while safeguarding your data.

EHR Training

Support change management and overcome common end-user challenges.

"TSG provided a thorough assessment that resulted in a flawless & seamless SQL Server upgrade on both MEDITECH DR and Medisolv servers."

- Oconee Regional Medical Center, CIO

PATIENT INTAKE SOLUTIONS

Facilitate the check-in and registration experience patients want.

Patient Check-in Kiosk

Give patients the ability to check-in with zero forms and zero contact.

- Capture ID and health card images
- Verify insurance eligibility automatically
- Collect co-pays and balances
- Obtain consent with eSignatures
- Configure workflows

Contactless Patient Intake

Let patients complete registration where they feel most comfortable.

- Collect co-pays and balances
- Obtain consent with eSignatures
- Configure workflows

Intake Management Dashboard

Manage patient intake at a distance.

- Instant alerts for critical patients
- Intake management queue
- Completed check-in & registration review queue
- Automatic record submission to MEDITECH Expanse



DATA AGGREGATION SOLUTIONS

Connect your organization from corner to corner.

EHRViewer

Unified patient charts and secure external sharing.

- Internal viewing portal
- Secure external viewing portal
- Legacy data viewing
- Downtime data access

ETL & EDW Services

Bring data together and enable actionable business intelligence to predict organizational success.

“I wanted to highlight one of the many positive experiences while working with TSG. We have a large rural area to support and much of that is covered by our Nurse Practitioners due to a shortage of physicians. The Nurse Practitioners have been oriented on Provider Portal and they are clearly excited about its ease of use, and look forward to enhancing clinical outcomes due to access to data all in one place.”

- Western Health, Health Information Analyst

DIGITAL TRANSFORMATION SOLUTIONS

Quickly equip on-site and remote staff with industry leading digital tools.

Microsoft
GOLD CERTIFIED

Partner

As a Microsoft Gold Certified Partner since 1994, we are a proven, trusted source of expert deployment assistance, consultation, and training in Microsoft tools and solutions.

Digital Transformation Services

Go digital with certified Microsoft deployment assistance, consultation, and training.

Galactica - Imaging & Archiving

Digitize and quickly archive paper records across your enterprise.

- Quick document retrieval
- Efficient indexing
- Secure sharing

OTHER IT SOLUTIONS

ezDocflow - Document Distribution & Routing

Efficiently manage document distribution and routing at the enterprise level with cloud faxing technology.

- Secure, single sign-on
- Centralized document distribution portal
- Configurable department dashboards
- Multiple distribution options

ezPay - Payment Collection Automation

Simplify large scale credit card payment collection.

- Automated record reconciliation
- Backup credit card processing portal
- Automated receipt management

ezCheckDeposit - Payment Collection Automation

Digitize your check depositing workflow.

- Automatic deposit slip management
- Automatic check clearing and non-payment alerts
- Automatic record reconciliation
- Compatible with most scanning devices

