

# Innovative Solutions for a Better Tomorrow



## Trusted IT Implementation Partner for MEDITECH Health Systems

### Who We Are

The Shams Group (TSG) is a trusted healthcare IT partner with over 35 years of experience specializing in MEDITECH platforms. We deliver tailored solutions that streamline operations, enhance clinical outcomes, and drive long-term digital transformation across hospitals, clinics, and health systems.

### Our Core Service Areas:

- MEDITECH Implementation & Optimization
- Application Management & Go-Live Support
- Revenue Cycle Improvement & Financial Analytics
- Technical Services: Interoperability, Conversions, Report Writing
- Training & Project Management Expertise

### Why TSG?

- 35+ Years of MEDITECH Expertise
- 1000+ Implementations Across Community & Enterprise Health Systems
- Proven Track Record in EHR, RCM, Technical & Training Services
- Scalable, Tailored Solutions for Every Phase of IT Maturity

### Let's Start the Conversation

Partner with TSG to accelerate your EHR transformation, improve operational efficiency, and build a smarter healthcare IT ecosystem.

# Featured Solutions

## IMPLEMENTATION, OPTIMIZATION & GO-LIVE SERVICES



### MEDITECH EHR IMPLEMENTATION & OPTIMIZATION

- End-to-end planning, configuration, and deployment
- Workflow design and system customization for clinical and financial modules



### APPLICATION MANAGEMENT

- Ongoing module maintenance, system updates, and issue resolution
- Embedded application analysts and dedicated support



### TRAINING & GO-LIVE SUPPORT

- Role-specific education for clinical and admin staff
- On-site go-live support and stabilization services



### DIGITAL DOCUMENT MANAGEMENT

- eForms Automation, ROI Tools, NLP Documentation Insights
- Galactica Document Archive and External Auditor Access



### REVENUE CYCLE & FINANCIAL IMPROVEMENT

- Workflow redesign to boost reimbursement accuracy
- Payment automation tools such as EzPay
- Denial management dashboards and KPI reporting
- Statement accuracy, refund prevention, and encounter-based reconciliation



### PATIENT INTAKE SOLUTIONS

- Self check-in kiosks and mobile intake
- Contactless registration with seamless EHR integration

## TECHNICAL SERVICES & REPORTING SOLUTIONS



### INTEROPERABILITY & INTEGRATION

- HL7/FHIR interfaces, data exchange, and EHR interoperability
- Departmental and enterprise system integration



### DATA CONVERSIONS & MIGRATIONS

- Legacy system migration (MAGIC, 6.x, Mosaiq, AHT, etc.)
- Structured transfer of clinical and billing data



### REPORT WRITING & ANALYTICS

- Custom report writing with BCA and SQL tools
- Enterprise dashboards and performance tracking



### PROJECT MANAGEMENT

- PMP-certified project managers
- Strategic planning, governance, and implementation oversight

