



Healthcare IT Insight: 5 Priorities for Rural Hospitals in 2026

1. Improve Operational Visibility

Real-time reporting helps leadership make informed decisions around staffing, patient flow, financial performance, and quality metrics.

2. Prepare for Downtime

Whether planned or unexpected outages, access to patient information remains essential during system interruptions.

3. Reduce Manual Processes

Automation can eliminate repetitive tasks, allowing clinical and operational staff to spend more time supporting patients.

4. Protect Historical Data

As organizations modernize systems, maintaining secure access to legacy patient records supports compliance while reducing the burden of maintaining outdated applications.

5. Invest in Staff Efficiency

Technology should simplify workflows, not create additional work. Streamlined processes help organizations do more with limited resources.



Client Spotlight: McCurtain Memorial Hospital

Recognizing the opportunity to take its MEDITECH Expanse system to the next level, MMH partnered with The Shams Group (TSG) to strengthen governance, optimize revenue workflows, and expand data transparency across departments while maintaining a collaborative relationship with MEDITECH.



Featured Solution: Digital front door

The Patient Check-In & Registration creates a smooth, guided entry experience that helps patients check in quickly while reducing workload for front-desk staff. Designed for hospitals, clinics, and multi-facility health systems, this replaces long lines and paper forms with a simple, secure, self-service experience.



Quick Tip Of The Month

Review your current registration process and identify manual steps that could be automated to reduce delays and improve data quality.



Industry Update



As a member of the MEDITECH Alliance, our strategic partnership strengthens the ability of both organizations to support healthcare providers through practical solutions, operational guidance, and experienced consulting services designed to improve efficiency and enhance patient care.

As organizations engage with The Shams Group through the MEDITECH Alliance, our team will provide experienced consultants, strategic guidance, and responsive support tailored to operational and technology goals. We are excited to contribute to the continued growth and success of the MEDITECH Alliance community.



Leadership Corner



Leading Through Change in Rural Healthcare

Author: Kamruddin Shams | Founder of The Shams Group

"Our partnership with MEDITECH reflects our shared vision for empowering healthcare providers with practical tools and expert consulting," said Kamruddin (Kam) Shams, Founder of The Shams Group. "We look forward to helping organizations maximize their investments in technology, drive efficiency, and achieve sustainable improvements."



Upcoming Events



We're Headed to MEDITECH LIVE 2026! September 29th October 1st

As a new partner of the MEDITECH Alliance (with more than 35 years of service to MEDITECH users), we're looking forward to reconnecting with Healthcare leaders, MEDITECH users, and Industry peers to exchange ideas, discuss the evolving needs of healthcare organizations, and explore what's next in healthcare IT.

